LUCY LUC



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in LinkedIn/Lucy Luc



My portfolio

Enthusiastic and self-starter Public Relations (PR) practitioner who has 2+ years of experience with written and verbal communication planning to build strong partnerships for various stakeholders. Now looking for an internship opportunity to strengthen my entrepreneurial mindset in a deadline-driven, team-oriented environment while working with internal and external communication channels.

EDUCATION

Advanced Diploma Public Relations, Humber College

Cumulative GPA: 86.8

Dean's List Honour Roll | Fall 2021 - Winter 2023

Relevant Coursework

Press Release Writing Marketing Communications Corporate & International PR

Media Relations Strategic Communications PR Research & Event

WORK EXPERIENCES

JESSON+ COMPANY COMMUNICATIONS INC.

May 2023 - Present

Public Relations Intern

- Assist in writing and researching pitches, newsletters, and external PR materials.
- Responsible for daily monitoring of media coverage and clippings on MRP for assigned clients.
- Create monthly reports highlighting media coverage, social media, spoiled agent E-blasts and MRP results.

BEAUT POSTPONE

May 2023 - Present

Social Media and PR Manager

- Created newsletters, blog articles to promote business-launched products on social media, email and website.
- Created compelling content in 28 days for the "No Poo Challenge" campaign, attracting over 8K views on TikTok.
- Established and maintained daily organic content on Instagram, Facebook, and Kickstarter pages and implemented strategic promotional techniques to drive brand visibility.

HUMBER COLLEGE

April 2022 - Present

Orientation Senior Leader | Student Success and Engagement

- Welcoming 1245+ first-year students by executing day-of Orientation events and weekly activities.
- Developing internal and external communication materials while leading a team of 92 volunteers.
- Brainstormed rewards and recognition programs for volunteers and achieved NPS score of 84 from volunteers' experience and gained 9.4/10 volunteer satisfaction from Orientation.

Peer Coach | Leadership Program

- Acting as an advisor and offering support to students looking to develop their talent themes and strengths.
- Fostering connection between students by delivering weekly Learning Skills workshops and Leadership events.
- Accomplished 6 hybrid coaching sessions, gained 100% of students signed up for a second meeting in one month.

AIESEC NFP ORGANIZATION

Alumni National Relations Manager I Vietnam

- Distributed communication tools training for 9 local brands and associated with Alumni Night conference.
- Contributed ideas and patterns to a national plan involving alumni's engagement initiatives.
- Optimized digital content to gain access for 1k+ alumnus to social media channels.

Content creator | YouthSpeak Series Event

- Created content format for youth academic workshops under direction from Content Specialist.
- Assisted promotion materials that attracted more than 500 attendees for 3 events.
- Established content map for guest speakers and sponsors to ensure efficient operation of the Marketing team.

SKILLS

PRESS RELEASES AND COMMUNICATION

Distributed and simplified communication materials across stakeholders followed Canadian Press style.

TECHNICAL PROFICIENCIES AND SOCIAL PLATFORMS

Experienced with Adobe Suite, MS Office, WordPress, Mailchimp, Canva, LinkedIn, Instagram, TikTok, Facebook.

MEDIA RELATIONS

Organized interviews with professional journalists and connected with other relevant professionals within the field.

RESEARCH AND ANALYSIS

Applied R.O.P.E. methodology to build a strategic communications plan from end to end.

CUSTOMER SERVICE AND ADMINISTRATIVE

Outstanding employee serving at an Afghan premium fast-casual restaurant since 2022 with 2+ years of front desk experience from Art studio to educational institution.

RELEVANT PROJECTS

Humber College in Partnership with SickKids Foundation.

- Presented a persuasive charity speech for the organization to promote donations (March 2022).
- Interviewed with PR Director to analyze the organization for event partnership (October 2022).
- Developed USP points with deep research to identify target audiences, strategy tactics, and timing for the OOH promotion campaign (December 2022).
- Collaborated with the organization to execute and organize an online Not-for-Profit event (April 2023).

Hoa Sen University collaborated with the "IM Views" Event Director in Talkshow "Behind The Stage."

- Played role as project leader managing a team of 20 students.
- Supported the Marketing team with communicating and promotional materials to the general public.
- Assisted the Logistic team by establishing event proposals, and gained 1 official long-term partnership.
- Planned, executed, and coordinated the Talkshow that gained 102 attendees.

VOLUNTEER EXPERIENCES

- Peer Mentor | Summer Bridge Program x Humber College.
- English Teacher | SharkTank Vietnam. Delivered ESOL classes to starters.
- Event Host | Roji Coffee. Hosted culture-exchanged events to engage with foreigners.
- IABC/Toronto Volunteer | Student Communicators Circle
- Volunteer | SickKids Foundation x Food Truck